

How to use Adobe Acrobat to sign Non-receipt Form

1. Receive the Non-receipt Form:

- Check the inbox of the **B2B registration email address** for an email from <u>adobesign@adobesign.com</u>.

A Note:

Do NOT reply to the sender's email addresses (<u>adobesign@adobesign.com</u> or <u>claims@vidaxl.com</u>) if there are questions. Instead, contact <u>Customer Service Team</u> for support.

Example:

Signature requested on "Tracking number"	
Claim vidaXL via Adobe Acrobat Sign <adobesign@ac< th=""><th>lobesign.com></th></adobesign@ac<>	lobesign.com>
	👃 Adobe Acrobat Sign
	Claim vidaXL requests your signature on Tracking number
i	①Check tracking number
	Please delegate the form to your customer and let customer sign the form
	claim .com
1	After you sign Tracking number, all parties will receive a final PDF copy.
	Don't forward this email: If you don't want to sign, you car delegate to someone else.
	Powered by Adobe Acrobat Sign
	By proceeding, you agree that this agreement may be signed using electronic or handwritten signatures.
	To ensure that you continue receiving our emails, please add adobesign@adobesign.com to your address book or safe list.
	Terms of Use Report Abuse
	© 2025 Adobe. All rights reserved.

2. Delegate the Form to End customer:

- In the email, select the option to **delegate** the signing process to the end customer.

Example:



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To delegate, open the agreement signing page and delegate from the Options menu.

Enter the end customer's **name** and **email address** in the required fields. This will forward the signing request to your end customer.

Example:

-

Options V	
Read agreement (4) Delegate signing to another Decline to sign	Delegate this document × 5 Fill end customer information To send this document to another individual for signature, enter their contact details and a message below.
Clear document data	End customer email address End customer full name
Report Abuse View history Download PDF	Please check the form and draw the signature
Legal Notices	Cancel Delegate

3. End Customer's Action to sign the form:

- The end customer will receive an email notification with a link to the Non-receipt form.

Example:



Signature requested for s	ing.com on "Tracking number"		
Adobe Sign <adobesign@adobesign.com></adobesign@adobesign.com>			
	🔎 Adobe Acrobat Sign		
 	B2B email address assigned you to sign Tracking number		
 	①Click here		
	B2B email address		
	Original message from Claim Please delegate the form to your customer and let customer sign the form		
	claim L.com		
	It was originally sent by Claim (m) to B2B email address		
	After you sign Tracking number , all parties will receive a final PDF copy.		
	Don't forward this email: If you don't want to sign, you can delegate to someone else.		
1 	Adobe Acrobat Sign		
l	By proceeding, you agree that this agreement may be signed using electronic or handwritten signatures.		
l 	To ensure that you continue receiving our emails, please add adobesign@adobesign.com to your address book or		



- Upon clicking the link, they should:
 - Open the form and **check** the pre-filled information to ensure it's accurate.
 - Fill out their **phone number, email address, order number, and city** as required.
 - Choose the option to "draw" their signature to sign the form electronically.

Example:

					drop	
@Check	informa	ation, fill phone numb	er,email a	address and orde	r number	
Non-re	eceipt o	f goods statement				
Claiman	nt name	Customer name				
Phone n	number	~				
Delivery	address	Full delivery address	street, zip	ocode,city)		
e-mail a	address	*			_	
Order n	umber	*				
Order da	ate	Order date				
GOODS	NOT RECE	VED				
		tem description		Parcel tracking number		
. Prod	. Product name		-Full tracking number			
		ve statement is true to the best of		e.		
	lace: Ol	, , ,				
		ompany stamp if applicable):	4U	pload company star	np if avaialble	
		*				
	Signatur	e: Click here to sign		Click to upload Stamp		
	Signatur Ema			Click to upload Stamp		



