

## AFFIDAVIT OF NON-RECEIPT OF PARCEL

### DOCUMENT TO FILL-IN AND SEND TO YOUR SENDER\*

#### **CONSIGNEE:**

- Last name : *Customer's last name*
- First name : *Customer's first name*
- Delivery address : *Full home delivery*  
*address matched with*  
*Nexus*
- Phone No : *Phone number of the customer*
- Email : *Email address of the customer*

#### **ADDITIONAL INFORMATION:**

- Shipper : *VIDAXL*
- Date of the shipment : *Label printed date*
- Parcel No (see [www.uni-track.fr](http://www.uni-track.fr)) : *GLS EU*  
*Tracking number*

I, ...*Customer full name*....., hereby declare that I did not receive the above mentioned parcel(s) No.....*GLS EU Tracking number*..... If the parcel is delivered to me later, I commit myself to inform the company GLS France by all means.

I am fully aware that Article 441-7 of the French Criminal Code punishes false statements as follows:

"shall be punished by a term of one year imprisonment and a Euro 15,000 fine the fact to make a statement or an affidavit containing inaccurate facts".

Date: *The date customer fills in this form*

In: *The city where the customer is when*  
*filling the form.*

*All info in this red box,*  
*need to be hand writing.*

Signature: *Customer's signature*

Company Stamp (*professionals only*):

*I have been informed that the information provided on the occasion of this affidavit is subject to a data processing necessary to consider my request.*

*This information, according to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and of the French law on personal data protection dated 06th of January 1978 amended, can lead to the access and rectification rights and, when appropriate, to the deletion of the data. Such access request must be addressed to:*

*GLS France - Service Clients – droit d'accès  
A l'attention du Directeur Adjoint Service Clients  
14 rue Michel Labrousse CS 93730  
31037 Toulouse Cedex 1.*

*You may also exercise these rights by sending an email to: [data.protection@glb-france.com](mailto:data.protection@glb-france.com)*

*This information can be, when appropriate, communicated by GLS to its transport partners for the sole purpose of ensuring the processing of my request*

**IMPORTANT:** the above addresses (postal and e-mail) are to be used only for requests related to the protection of personal data, this document is to be sent to my sender\*.