

## Non-receipt of goods statement

<b>Claimant name</b>	
<b>Phone number</b>	
<b>Delivery address</b>	
<b>e-mail address</b>	
<b>Order number</b>	
<b>Order date</b>	

### **DECLARATION OF NON-RECEIPT OF GOODS**

I, the above named, confirm that the goods listed below, ordered from vidaXL, on the date \_\_\_\_\_ have not been received. I confirm that I have checked with my household / neighbours and confirm they have not received the goods. I confirm that I have not signed for these goods. I agree to co-operate with the company in the event that an investigation is carried out.

### **GOODS NOT RECEIVED**

Item description	Parcel tracking number

I declare that the above statement is true to the best of my knowledge.

Place:

Date:

Signature (+ company stamp if applicable):

Please return your completed non-receipt of goods statement to:

vidaXL HABA Trading B.V  
 Mary Kingsleystraat 1  
 5928 SK Venlo  
 The Netherlands

Or scan/photograph clearly and e-mail to: [webservice@vidaxl.co.uk](mailto:webservice@vidaxl.co.uk)