

# Declaration 'Parcel not received'

Has your parcel not been delivered? Please fill in your contact details below and send a clear scan (or photo) of this document via email to the sender of the parcel.

## Your details (person to whom the parcel was addressed)

First name .....

Last name .....

## Delivery address (where the parcel should have been delivered)

Street ..... Number .....

Postal code ..... City .....

## Details of the parcel

Barcode .....

## I hereby declare that:

- ☒ nobody (neither I nor, to my knowledge, anyone living at this address) has received the parcel with the barcode above at this address.
- ☒ I have checked that the parcel has not been delivered to my neighbours or colleagues, to my letterbox or my safe place.
- ☒ I have read the privacy statement regarding bpost's services, available at [www.bpost.be](http://www.bpost.be)
- ☒ I acknowledge that this document is legally binding and that making a false declaration may be considered a criminal offence punishable by law.

Done on

— —

Date at which the customer signs the form

Name and signature

Signature of the customer|

